




Blackboard Collaborate

How Do I Update Blackboard Collaborate Launcher?



You can update the Blackboard Collaborate Launcher software in one of two ways.

Hover over the  to see a preview of the screenshot, click on it to see full size.

Option 1 - Preferred

1. Open the Blackboard Collaborate Launcher control panel by running Blackboard Collaborate Launcher from the list of programs in your Windows Menu. 
2. Go to the "Advanced" tab.  (You can check the version from the "About" tab before you go to the "Advanced" tab)
3. Click "Check for Updates"

Option 2 - Fresh Install

1. Go to "Programs and Features" by typing "Programs and Features" in the search box
2. Find "Blackboard Collaborate Launcher" in the list , right click and choose "Uninstall".
 1. If you don't have the Blackboard Collaborate Launcher in the list, continue on to the next step.
3. Download the Blackboard Collaborate Launcher from the "Join Session" page of Blackboard when you try to join a Collaborate session. 
4. Run the installer. The software will not need administrator rights to install.

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