

General

My student has Graduated or Withdrawn from PA Virtual, how do I return the school-issued laptop?

Once PA Virtual has officially withdrawn the student, or the student has graduated, you will receive prepaid shipping labels. These labels will be emailed to your PA Virtual parent account. Check your junk/spam mail folder if you do not see an email from UPS.

See: [How do I return my laptop back to PA Virtual?](#)

School-issued laptops must be returned to PA Virtual **within 5 business days** of the student's withdrawal.

Please ensure the return address on the UPS Return label is correct:

PA Virtual Charter School

Fulfillment Center

630 Park Avenue

Side B

King of Prussia, PA 19406

If you have any questions or require assistance, contact us immediately:

(484) 243-0000

Returns@pavcsk12.org

Unique solution ID: #1076

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Last update: 2020-04-29 09:50